We claim:

1. A computer implemented method for displaying information relating to service

    activity for a plurality of building sites:

providing a web portal comprising a database, and storing service related information

about a plurality of building sites in said database;

receiving a user request from one or more clients to display said information for a

plurality of building sites the user is authorized to view;

determining a plurality of service activities that are implicated by said request;

displaying said information on a client display.

2. The method according to claim 1, further comprising receiving a request from a client

to display further information about an individual service activity; and displaying further

information on said client display.

3. The method according to claim 1, wherein said information further comprises

information relating to the type of service activity being provided.

4. The method according to claim 1, wherein said information further comprises

information about the type of system a service activity is being provided for.

5. The method according to claim 1, wherein said information further comprises

information about the status of a service activity.

6. The method according to claim 1, wherein said information further comprises information about the call type of a service activity

7. The method according to claim 1, wherein said information further comprises information about a plurality of sites in which service activity is being performed

8. The method according to claim 1, further comprising receiving a user request from a client to obtain further information about an individual site and displaying said further information on said client display .

9. The method according to claim 1, further comprising receiving a request from a client to display information about an individual service order, and displaying said individual service order information on said client display.

10. The method according to claim 1, wherein said display of service related information is organized by site.

11. The method according to claim 1, wherein said display of service related information is organized by system.

12. The method according to claim 1, wherein said display of service related information is organized by type of service.